

Customer service order form for biomass heating

 Return by Fax +43 7252 / 50002-953 or by e-mail service@solarfocus.at

System operator

 First name / surname
 Street
 Postcode / city
 Telephone
 Email
 Is the system operator present on the date ☐ yes ☐ no

Service representative

 Company
 Street
 Postcode / city
 Telephone
 Email

The form sender is the

☐ System operator ☐ Heating engineer ☐ Wholesaler

Desired date

1) 2)

SOLARFOCUS representative responsible

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Requirement type

☐ Commissioning ☐ Customer service ☐ Recall ☐ Other

Invoice to

☐ System operator ☐ Heating engineer ☐ Wholesaler

Wholesaler responsible / location

.....

Heating system data

Boiler

Serial number

Revision number

 octo^{plus}
☐ 10 ☐ 15 ☐ 15.5 ☐ 22

 pellet^{elegance}
☐ 10 ☐ 15 ☐ 20 ☐ 24

 pellet^{top}
☐ 15 ☐ 25 ☐ 35 ☐ 45 ☐ 49

☐ 70
 thermi^{nator} II
☐ 18 ☐ 22 ☐ 27 ☐ 30 ☐ 36
☐ 40 ☐ 49 ☐ 60

Pellet transport

☐ Pellet supply via auger

☐ Downpipe system

Suction system with...

☐ Individual suction head

☐ Extraction auger for vacuum system

☐ Automatic diverter for suction heads, ☐ max. 6 heads, ☐ max. 12 heads

☐ Diverter for suction heads - manual

☐ Pellet distribution box

☐ Mole

Pellet storage

☐ Storage area

☐ Pellet box (fabric tank)

☐ Intermediate store ☐ 110 ☐ 250

☐ Underground tank

Wood chips transport

☐ Direct extraction

☐ Downpipe system

☐ Intermediate auger

Hydraulic installation acc. to

☐ Schematic acc. to supplementary sheet

☐ Schematic No.

Controller

☐ Heating circuit

☐ Domestic hot water tank

☐ Buffer tank

☐ Recirculation control

☐ Solar system

Other

☐ Room sealed appliance (RSA)

☐ Central control

Description (request, service order, ...)

Date, Signature (Form Sender)

With my signature, I confirm that the information provided is correct and that installation of the system (hydraulic & electrical) will be completed by the date set for commissioning, incl. an adequate supply of fuel. Waiting times and/or additional assignments will be charged separately.

To be completed by SOLARFOCUS

Date confirmed for (date/time):	COMM ordered acc. to customer service order form	Paid ☐ Yes ☐ No	Processed by SOLARFOCUS	Service engineer
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SOLARFOCUS GmbH, Werkstraße 1, A-4451 St. Ulrich/Steyr

 e-mail: office@solarfocus.at

Tel.: +43 (0) 7252 / 50 002 - 0

 web: www.solarfocus.at

Fax: +43 (0) 7252 / 50 002 - 10

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